Looking for smart, customer-oriented professionals!

This is tricky! Are you detail-oriented, independent, multi-tasking, technical, customer friendly, dedicated, smart, creative, and success-driven? Then this position is for you! Any background is welcomed here: websites, html, design, IT, education, customer service, training, management.

Job Function: Technical Support Engineer, Account Manager
Locations: Rockville, MD; Austin, TX
Key Skills: Microsoft Word, Excel, Image Software (i.e. Photoshop), sql, html, css
Qualifications: Bachelor/Master Degree in Training, IT, Engineering, Math, Accounting, Education

Job Description:
-          resolve technical problems;
-          communicate with assigned accounts;
-          develop and implement project plans;
-          train customers;
-          create training documents, video;
-          investigate possible technical problems and assist in resolution;

What do we have to offer?

-          Unlimited Possibilities;
-          Education Assistance;
-          2 days off a week!